



What is SAP Concur doing with AI?

The recent wave of advances in Generative AI has sparked enthusiasm, raised expectations, and spurred a lot of thinking about the power of this revolutionary technology to reshape our world.

SAP Concur is embracing these GenAI breakthroughs with unrivaled access to travel and expenses (T&E) data and leveraging AI to create enhanced, personalized experiences that no other T&E company can provide.

AI is essential to achieving our vision of a world where travel and expenses **practically manage themselves.**



We have the most data

We have access to the most comprehensive travel and expense data in the world. Which means that only SAP Concur can uniquely leverage GenAI results with your specific T&E data to create personalized, enhanced AI experiences for users.

AI experience that runs deep

We have nearly a decade of experience with isin an creating AI and machine learning (ML) solutions like Expense, Verify, and Concur Invoice. Now, thanks to SAP's partnership with



How our AI advantage comes to life

Policy

Our ability to connect your organization's policies to GenAI results will allow your users to answer policy-related questions more quickly, as well as take the time to answer these questions for any advisors. Organizations can also make sure expenses comply with policies of residents in various areas.

Preference

Every travel expense decision that employees make results in a little piece of data that tells a story of where we are and what we prefer. SAP Concur will be able to analyze this data and compare your preferences with GenAI results to make personalized suggestions that are within policy.

Point of Reference

SAP Concur has detailed data on the typical and actual cost of travel in a given location. With these points of reference, travelers will be able to understand in a location-based sense in which areas organizations can feel confident that employees are sticking to suggestions in locations.



“Generative AI can estimate a cost, but it can't tell you what your company policy is or what your company generally spends. Combining AI and your data — that's where we can **add real value.**”

Frederick, Chief Product Officer, SAP Concur

