



## YOUR BUSINESS IS OUR BUSINESS



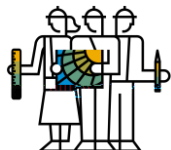
### Goals-based Engagement

More than just a help line, your consultant will build a strategic success plan specific to your organization. Quarterly reviews help ensure you stay on track and get the most from your solution every day.



### Innovation Review

No more sifting through pages of release notes to figure out what might be useful. Your consultant will provide regular reviews of new features relevant to your organization and how best to deploy them.



### Solution Configuration

Your organization, your rules. We can suggest best practice configuration to help optimize compliance, establish user permissions and define rules to identify policy violations.



### Knowledge Continuity

Even as employees come and go your Advanced Care consultant will be there to provide consistent, accessible solution knowledge. They can even provide training assistance for new Authorized Support Contacts.



### Interactive Site Workshop

Each year we will conduct a deep-dive review of your configuration and discuss ways to leverage best practices, tidy up the system, and ensure your solution continues to meet your objectives.

Don't wait for a return on your investment. **Optimize your solution today with Concur Advanced Care.**



