

## User Support Desk from Concur provides support and resources for your employees

We understand you want to do everything in your power to support your users. But providing ongoing support can be a resource- and time-intensive commitment that can quickly dominate the workday for you and your team. User Support Desk gives your employees access to dedicated, 24/7 support from knowledgeable Concur experts. They'll get the answers they need right away, which results in higher compliance, better adoption, more productivity and a solution that satisfies everyone.

With User Support Desk, Concur acts as the first point of contact via phone, email, UI link, online Knowledge Base or even chat (U.S. only). The Concur representatives are familiar with your specific system configuration and capabilities built around your corporate policies and rules. They are also familiar with the supported mobile platforms used by your employees.

