

Better audits, better results.

3 ways to control spend and
create a culture of compliance
in your company.

No matter how honest your employees are, no matter how hard you work to keep tabs on non-compliant spend – when it comes to travel and expense spending, errors, waste, and potential fraud are working against you, so it's critical to have controls in place to stop them before they do damage.

The costs of non-compliance.



63%

of businesses agreed time wasted during expense audits due to non-compliance was a major challenge.

62%

of businesses agree managing industry specific regulations was a big challenge.

59%

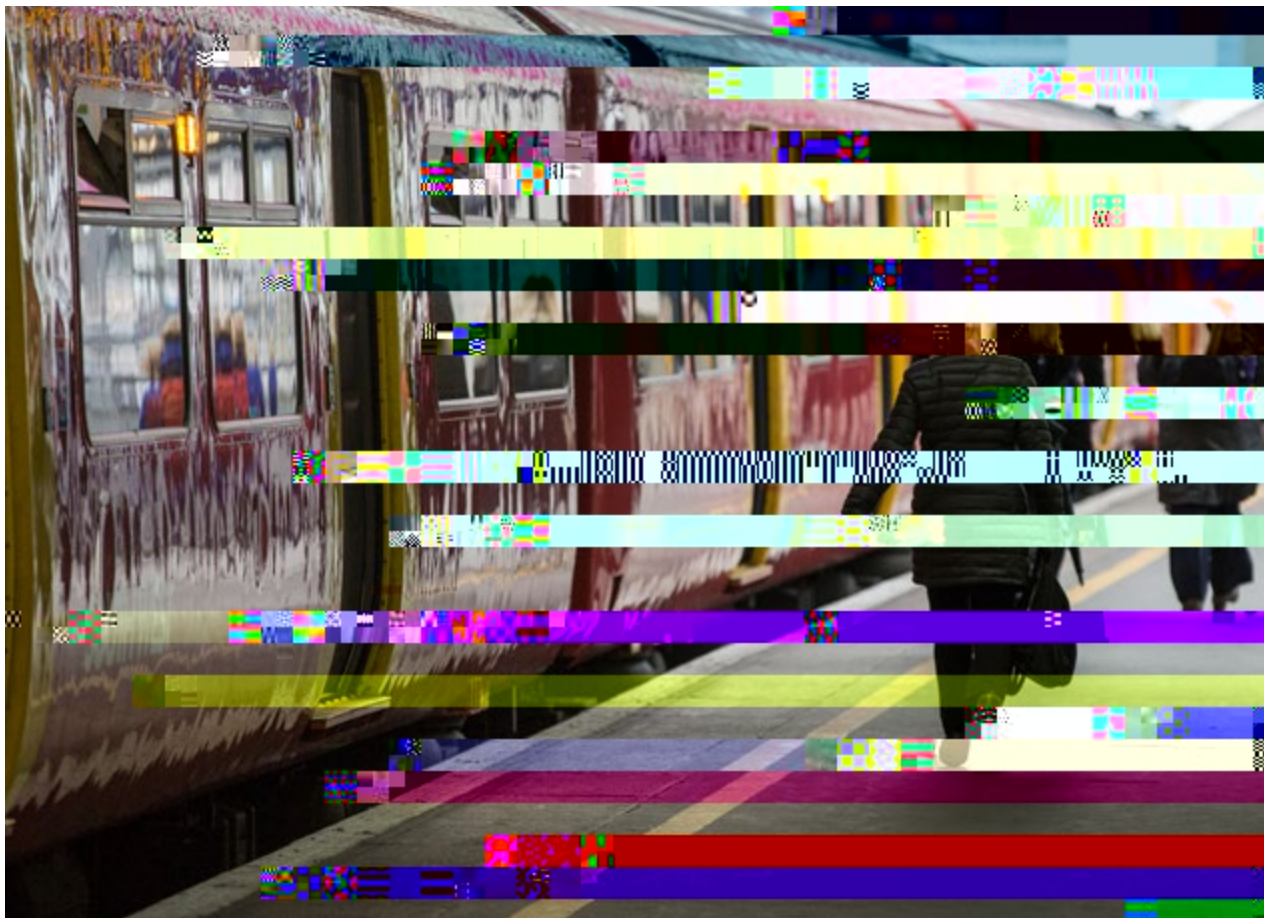
of businesses found it challenging to pull together materials for audit prep.

61%

of businesses found tax and compliance issues to be a major challenge.

Source: Building Business Strength: How Travel, Expense, and Invoice Management Can Help Control Cash Flow, Improve Compliance, and Maximize Cost-Savings; Worldwide AMI-Partners Report

Yes, auditing is part of the solution, but if you're relying on manual, internal audits only, you may not spot out-of-policy spend until it's too late – and it may take you too much time and too many resources to do anything about it. Automated, intelligent solutions, on the other hand, allow you to catch expense anomalies in time.



Here are the tools:

SAP Concur solutions include a variety of offerings to help you actively manage expenses and compliance – before payments or reimbursements – by applying intelligent and flexible controls throughout the audit process. So instead of relying on reports to look back at what happened, you can refine your policies and shape your system to meet your specific needs.



Intelligent Audit

By combining artificial intelligence and human excellence, Intelligent Audit offers a unique, expert-driven audit solution.

- AI scans charges on expense reports, calling out exceptions and flagging those that can't be verified.
- Certified and highly trained auditors from around the globe double-check charges that AI could not determine to be valid.
- Shared/dedicated resources help you get the most out of your processes, policies, and programs.
- Audits are typically completed in 48 hours, giving you speed of intelligent tech and the power of people – so you can pay your employees faster.

Verify

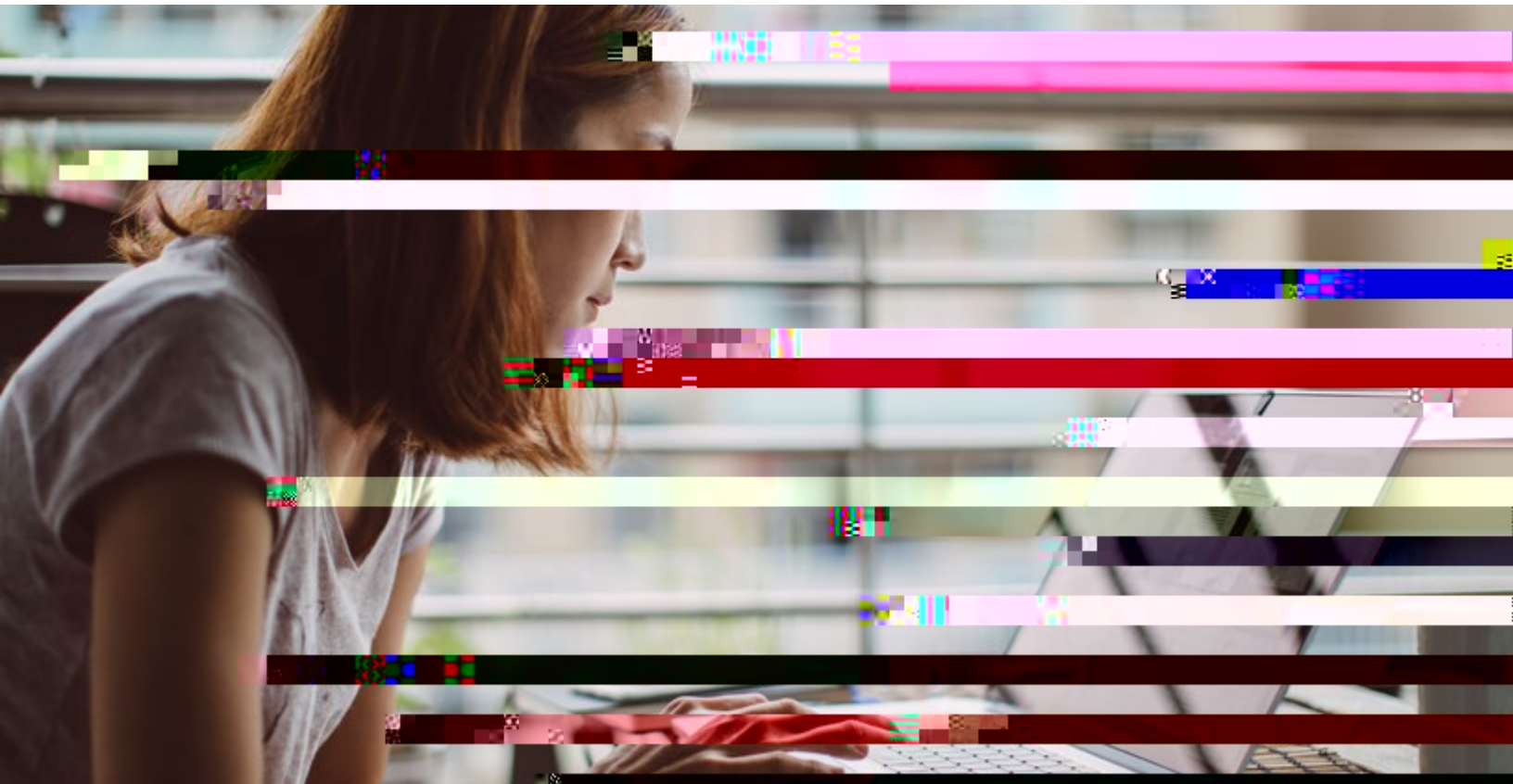
Using intelligent tech to automate and enhance the audit process, Verify gives auditors greater visibility into spending. As a result, you can move beyond merely finding risks to resolving risks and increasing protection over your bottom line.

- Simplify your own auditors' workflows by embedding policy and receipt checks right into Concur Expense – they'll have more time to focus on high-risk transactions and will be able to make decisions faster.
- Simplify audit programs with out-of-the-box scenarios and spot spending patterns manual processes can't.
- Build benchmarks based on trillions of dollars of spend data from around the world.
- Identify waste and leakage from transaction misuse and misbehavior – plus spot duplications and unintentional errors.

Concur Detect by Oversight

With intelligent trend and pattern analysis, plus end-to-end expense audit processes, Concur Detect gives you the visibility and accuracy to be confident in every transaction.

- Expense reports are reviewed against receipts before reimbursement happens, so it's easier to identify anomalies and fraud.
- The most significant violations are automatically prioritized, so auditors can stay focused on the things that matter – investigating reports with identified waste, fraud, or misuse.
- Risk is detected throughout the payment lifecycle, so critical violations can be identified pre-payment and bad-behavior patterns are easier to track post-payment.
- Unique data sets help decision makers identify employees who are continuously breaking policy, providing tighter controls over employees with a history of mistakes or misuse.



Here's what you do next:

For more information on how to put control and compliance services to work for you – bringing control, efficiency, and visibility to all your spending – contact your Client Success Manager for additional information or visit [\[redacted\]](#)
