



As travelers hit the road, rail, and air, 70% (70%) want health and safety precautions (55%) – and some want both.

Watch for these three trends:

# 01

- Update your travel policy to align with current COVID-19 restrictions, as well as to support adjacent PTO requests.
- Invest in technology to spot out-of-policy spend.

# 02 Peace of Mind

Most travelers (91%) want to change in the coming months to maintain health and safety.

- Provide booking and pre-spend authorization tools so you have more detailed itineraries to provide safety guidance.
- Empower employees with tools that show neighborhood safety scores and COVID-19 guidelines.

# 03 Sustainability

More than half of travelers (60%) want to make changes to be environmentally responsible.

- Update your list of preferred travel vendors to consider sustainability.
- Show employees their travel footprints and give them practical tips to reduce their carbon footprint.



Read the full report, **Small-Medium Business Traveler Report 2021**, to learn how your business can prepare for the return to travel.



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